



# OREGON SCAM ADVISORY

## **If someone knocks on your door... Will you know what to do?**

Be alert to people who show up uninvited at your doorstep.

Frequent scams include:

- A construction worker who promises to pave your driveway or re-roof your house with a “too good-to-be-true” price, often using leftover supplies from a nearby job.
- A salesperson who poses as someone from Medicare or another government agency to sell insurance or steal personal information like your Social Security number.
- Someone who asks for donations to a charity but cannot produce documentation to show they are affiliated with the charity.
- Someone who claims you are due for routine maintenance on your heater, or air conditioner (or something else), and wants a lot of money for “emergency” repairs.

**Protect yourself with the following tips:**

- Never let strangers into your home. Remember that no one from the government shows up “out of the blue.”
- Shut the door if someone pitches a product you don’t want.
- Call the police if someone refuses to leave or pressures you to buy.
- Verify that any repair or service people on your doorstep actually work for the company they represent.

**Back up:**

- If you buy something from a door-to-door salesperson and have second thoughts, you have three days to cancel for a full refund if you spent at least \$25 on the product or service. The seller must explain your cancellation rights at the time of the sale, provide you with two copies of a cancellation form, and give you a copy of the contract or receipt.

**Don’t invite problems by inviting a stranger in your home!**

# Help is a phone call away

- Need to report abuse of an elderly or vulnerable Oregonian? Call 855-503-SAFE (7233) (toll-free).
- If a resident in a nursing home or other care home has a concern, call the Long-Term Care Ombudsman at 800-522-2602 (toll-free).
- Questions or issues with loans, investments, mortgages, pawn shops, money transmitters, check cashers, banks or credit unions? Call the Division of Financial Regulation at 866-814-9710 (toll-free).
- Questions about insurance or concerns about your insurance company or agent? Call the insurance consumer advocacy team at 888-877-4894 (toll-free).
- Is your contractor licensed and legal? Call the Construction Contractors Board: 503-378-4621.
- SHIBA counselors provide free and unbiased information about Medicare basics, fraud, errors, and abuse. SHIBA also clarifies Medicare deadlines and does one-on-one counseling with beneficiaries on selecting a Medicare Advantage or prescription drug plan. Call 800-722-4134 (toll-free).
- Have you been a victim of a fraud or a scam? If so, contact the Oregon Department of Justice online at [www.oregonconsumer.gov](http://www.oregonconsumer.gov) or call 877-877-9392 (toll-free).
- Services for seniors, people with disabilities, families and caregivers: 855-ORE-ADRC (1-855-673-2372) (toll-free).
- Did you or a family member ever serve in the military? Call 800-828-8801 (toll-free) to find out if you are eligible for benefits. The Oregon Department of Veterans Affairs advocates for veterans and their families.

**ADRC**  
Aging and Disability  
Resource Connection  
of OREGON  
885-673-2372

 DEPARTMENT OF  
CONSUMER  
& BUSINESS  
SERVICES  
888-877-4894  
877-814-9710

**SHIBA**  
Senior Health  
Insurance  
Benefits  
Assistance  
800-722-4134

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Reaching Out for  
Quality Care  
800-522-2602

 Construction  
Contractors  
Board  
503-378-4621

 Oregon Department of Justice  
877-877-9392

 OREGON DEPARTMENT  
of VETERANS' AFFAIRS  
800-828-8801

**OAAPI**  
Office of Adult Abuse Prevention and Investigations  
855-503-7233